

REMOTE SERVICE SALES AGREEMENT

PARTIES

1.1. Arkon Organizasyon Turizm Ltd. Şti. (Hereinafter referred to as “ARKON MICE”)

Address: Emek Mah., Bişkek Cad. 44/3, Çankaya/ANKARA

Email: hi@arkonmice.com

1.2. (Hereinafter referred to as “Buyer”)

Individual whose information is specified in the online form to be filled out.

Turkish Identification Number:

Address:

Phone:

Email:

1.3. The parties accept the addresses stated above as their legal residence. If a party changes their address without notifying the other party in writing, notifications sent to these addresses will be considered valid.

SUBJECT OF THE AGREEMENT

This agreement pertains to the Buyer’s electronic purchase of conference registration and accommodation services through registration systems supplied by Arkadyas Software Trade Ltd. Co. from ARKON MICE, and determines the rights and obligations of the parties.

CHARACTERISTICS AND FEE OF THE SERVICE SUBJECT TO THE AGREEMENT

3.1. The characteristics and fee of the service subject to the agreement are listed in the table below. Discounts and promotions are reflected in the sales price.

Number of People Staying: ...

Accommodation Date: To be determined by the registration form.

Conference Duration: November 3-7, 2024

Total Fee: Fees vary depending on the type of room.

Payment Method: Bank Transfer / Credit Card

3.2. The invoice will be sent as an e-invoice to the Buyer's email address above upon request.

RIGHTS AND OBLIGATIONS OF THE PARTIES:

4.1. Rights and Obligations of the Buyer:

The Buyer acknowledges and undertakes that they have correctly and completely obtained the information contained herein and confirmed it electronically; they are informed about the obligations imposed by the legislation to which the Agreement is subject.

4.1.3. The Agreement does not come into effect if the fee is not paid.

4.1.7. The service provided under this Agreement is considered within the "Exception of the Right of Withdrawal" of the Regulation on Distance Contracts;

4.1.8. The Buyer accepts and undertakes that no refund will be made if they cannot or do not benefit from the service for any reason, excluding force majeure.

4.1.9. The Buyer can submit complaints related to the service to ARKON MICE using the contact information above.

4.1.10. The Buyer accepts and undertakes all responsibility, including delays, for payments made through banks and/or financial institutions; and to indemnify ARKON MICE for all direct and indirect damages incurred as a result.

4.2. Rights and Obligations of ARKON MICE:

4.2.1. ARKON MICE will inform the hotel of the Buyer's accommodations based on the information recorded in the digital registration form.

4.2.3. ARKON MICE is not responsible for the Buyer's decision to opt out of the service or for the failure/late fulfillment of the service due to reasons not attributable to the company.

4.2.4. ARKON MICE reserves the right to cancel the service at any time.

COMPETENT COURT / OBJECTION AUTHORITY

5.1. Turkish Laws will be applied in the implementation and/or interpretation of any disputes arising from this Agreement.

5.2. In case of a dispute, if the value of the service is within the monetary limits determined annually by the Ministry of Customs and Trade, the Consumer Arbitration Committees at the

location of ARKON MICE are authorized; if it exceeds, Istanbul Çağlayan Courts and Enforcement Offices are competent.

5.2.1. The Buyer acknowledges and undertakes that in disputes arising from the Agreement, official books and commercial records of ARKON MICE, and electronic data and computer records kept in its own database and servers will constitute binding, final, and exclusive evidence; this article is a proof contract in accordance with Article 193 of the Code of Civil Procedure.

OTHER

6.1. The Agreement is regulated in accordance with the Regulation on Distance Contracts and other relevant legislation.

6.2. The Agreement will come into effect with the Buyer's completion of the electronic registration and the transfer of the registration & accommodation fee to ARKON MICE's account.

6.3. All correspondence between the parties will be conducted electronically.

6.4. Any changes to the Agreement are possible only with the written consent of the parties.

6.5. Appendices are an integral part of the Agreement.

This Agreement consists of 6 articles and has been organized and approved electronically between the parties.